



I am Rebecca Page-Chapman. This is the Privacy and Cookies Notice for my website rebeccapagechapman.com.

Rebecca Page-Chapman respects your privacy and is committed to protecting your personal data. This privacy notice sets out how we look after your personal data when you visit this website and when (regardless of where you visit it from) as well as where we interact in the course of our business and tell you about your privacy rights and how the law protects you.

Privacy Policy and Cookies Notice

Rebecca Page-Chapman respects your privacy and is committed to protecting your personal data. This privacy notice sets out how we look after your personal data when you visit rebeccapagechapman.com and when we interact in the course of our business. It tells you about your privacy rights and how the law protects you.

Controller

Hagstone Consulting Ltd is the controller and responsible for your personal data (referred to as "Rebecca Page-Chapman", "we", "us", "our" or "Hagstone Consulting" in this Privacy Notice).

If you have any questions about this Privacy Notice, including any requests to exercise your legal rights, please contact us using the details below.

Contact details

Full name of legal entity: Hagstone Consulting Ltd

Data Privacy Manager: Rebecca Page-Chapman

Email: privacy@rebeccapagechapman.com

Postal address: 124 City Road, London, EC1V 2NX, United Kingdom

You have the right to make a complaint at any time to the Information Commissioner's Office (ICO), the UK supervisory authority for data protection issues (www.ico.org.uk). We would appreciate the chance to deal with your concerns before you approach the ICO, so please contact us in the first instance.

Notice

This website is not intended for children and we do not knowingly collect data relating to children.

This Privacy Notice aims to give you information on how we collect and process your personal data through your use of this website, including any data you may provide when you sign up to download content, book a session, or contact us.

Third-party links

This website may include links to third-party websites, plug-ins and applications. Clicking on those links may allow third parties to collect or share data about you. We do not control these third-party websites and are not responsible for their privacy statements. When you leave our website, we encourage you to read the privacy notice of every website you visit.

The data we collect about you

We may collect, use, store and transfer different kinds of personal data about you:

- Identity Data includes first name, last name, and company name.
- Contact Data includes email address and telephone numbers.
- Financial Data includes payment card details processed via Stripe or Paypal..
- Transaction Data includes details about payments to and from you and details of services you have purchased.

- Technical Data includes IP address, browser type and version, time zone setting and location, and other technology on the devices you use to access this website.
- Profile Data includes your interests, preferences, feedback and survey responses.
- Usage Data includes information about how you use our website, products and services.
- Marketing and Communications Data includes your preferences in receiving marketing from us and your communication preferences.

We do not collect any Special Categories of Personal Data about you.

How is your personal data collected?

We collect data through:

- Direct interactions — when you fill in forms, book sessions, download content, subscribe to our email list, or contact us directly.
- Automated technologies — as you interact with our website, we may automatically collect Technical Data using cookies and similar technologies.
- Third parties — we may receive Technical Data from analytics providers such as Google Analytics.

How we use your personal data

We will only use your personal data when the law allows us to, including where necessary to perform a contract with you, for our legitimate interests, or where you have given consent.

We use your personal data to:

- Deliver coaching services and digital products you have purchased or requested
- Send you content you have opted in to receive, including free downloads and email communications

- Process payments and manage our financial records
- Respond to your enquiries
- Manage and improve our website and services
- Comply with legal obligations

Third-party Marketing

We will get your express opt-in consent before we share your personal data with any company outside Hagstone Consulting Ltd for marketing purposes.

Opting Out

You can unsubscribe from our emails at any time by clicking the unsubscribe link in any email we send you or by contacting us directly at privacy@rebeccapagechapman.com.

International Transfers

Some of our third-party service providers are based outside the UK. Where we transfer your personal data internationally, we ensure appropriate safeguards are in place, including Standard Contractual Clauses (SCCs) approved by the relevant authority.

Data Security

We have put in place appropriate security measures to prevent your personal data from being accidentally lost, used, or accessed in an unauthorised way. We will notify you and any applicable regulator of a data breach where we are legally required to do so.

Data Retention

We will only retain your personal data for as long as necessary to fulfil the purposes we collected it for, including to satisfy any legal, accounting, or reporting requirements.

Your Legal Rights

Under UK GDPR you have the right to:

- Request access to your personal data
- Request correction of inaccurate data
- Request erasure of your personal data
- Object to processing of your personal data
- Request restriction of processing
- Request transfer of your personal data
- Withdraw consent at any time

To exercise any of these rights, please contact us at privacy@rebeccapagechapman.com. You will not have to pay a fee to access your personal data. We aim to respond to all legitimate requests within one month.

External Third Parties and Processors

We use the following third-party services to operate our business:

- **MailerLite UAB** (Lithuania) — email marketing and automation
- **TidyCal** — session booking and scheduling
- **Stripe** — payment processing
- **Paypal** — payment processing
- **JotForm** — intake forms and contract signing
- **FreeAgent** — invoicing and financial records
- **Fireflies AI** — session recording and transcription (with client consent)
- **Google Analytics** — website analytics
- **Zoom** — video conferencing for coaching sessions
- **WordPress/Elementor** — website hosting and management

All third-party processors are required to respect the security of your personal data and to treat it in accordance with the law.

Cookies Policy

Our website uses cookies to distinguish you from other users and to improve your experience. By continuing to browse the site, you are agreeing to our use of cookies.

We use the following cookies:

- Strictly necessary cookies — required for the operation of our website.
- Analytical/performance cookies — allow us to recognise and count visitors and understand how they use our website.
- Functionality cookies — used to recognise you when you return to our website.
- Targeting cookies — record your visit to our website to make content and advertising more relevant to your interests.

You can block cookies by adjusting your browser settings. Please note that blocking all cookies may affect your ability to use some parts of this website.

Updated on: 22 July 2026.